
ENABLING THE PROVISION OF QUALITY SPIRITUAL CARE AS AN INTEGRAL PART OF HEALTHCARE

POSITION CONTEXT

Spiritual Health Association ('SHA') is the national peak body advocating for and promoting compassionate person-centred spiritual care in health services.

POSITION DESCRIPTION

Title: Quality and Advocacy Leader

Position Focus

The Quality and Advocacy Leader oversees:

- the expansion of quality spiritual care across health services through effective consultation and advice and strategic networking to support a contemporary evidence-based approach and the provision of professional resources.
- communications and advocacy with members, partners and other key stakeholders

The position reports to the Chief Executive Officer ('CEO').

This position is expected to represent SHA in the CEO's absence.

Key Responsibilities

Key Responsibilities	Primary Tasks
Advocate for, promote and support delivery of quality spiritual care.	<ul style="list-style-type: none"> • Provide high-level service development advice and consultation to health services upon request • Identify opportunities for the development, dissemination and evaluation of resources (including guidelines, resources and other publications). • Lead the engagement of existing members and recruitment of new members and stakeholders in line with the organisation's Membership Strategy • Liaise with funded faith communities to ensure delivery of quality spiritual care plus completion of annual acquittals and service agreements.
Advocate for and support development of education pathways and professional recognition for the spiritual care discipline.	<ul style="list-style-type: none"> • Liaise with education providers to identify and promote education pathways for spiritual care practitioners • Liaise with key stakeholders to develop robust certification processes for spiritual care practitioners in health, working towards membership of the National Association for Self-Regulating Health Professionals (NASRHP)

	<ul style="list-style-type: none"> • Support the development and delivery of continuing education programs as opportunities are identified.
Advocate for and promote the development of research and policy on quality spiritual care.	<ul style="list-style-type: none"> • Keep informed about current relevant research and policy development in the sector. • Develop and deliver workshops and presentations as required. • Publish reports and papers

Working Relationships

(Internal)

- CEO
- SHA Leaders
- SHA Board via CEO
- SHA members
- The Commons Community Managers

(External)

- Department of Health, Victoria
- Safer Care Victoria
- Other Government departments/agencies/committees
- Other spiritual care organisations
- Health Services
- Spiritual care managers/coordinators
- Consumers
- Education Providers
- Other key stakeholders

Key Capabilities

Qualifications

Essential:

- Tertiary qualification in a field relevant to spiritual care
- Post-graduate qualifications in a relevant field such as public health, project management, business administration/management or related fields
- Eligibility for Certified Membership of Spiritual Care Australia

Experience

Essential:

- Worked in the health sector
- Worked in the spiritual care sector
- Leadership experience
- Provision of high-level advice, consultation and advocacy
- Worked within a culturally diverse environment
- Demonstrated organisational and administrative skills.
- Demonstrated skills in quality management

Skills and behavioural attributes

- Demonstrated excellent oral and written communication skills.
- Highly developed interpersonal skills, including well-developed consultation, liaison and advocacy skills.
- Demonstrated sensitivity to the psychosocial, cultural, religious and spiritual aspects of health and well-being.
- Demonstrated ability and willingness to work as a member of a team.
- Demonstrated ability to work across projects and prioritise tasks to meet competing deadlines
- Demonstrated initiative and self-motivation
- Commitment to the values and ethos of Spiritual Health Association

Terms and Conditions

The *Social, Community, Home Care and Disability Services Industry Award 2010* outlines the minimum terms and conditions for this position.

A copy of the Award is available online via the Fair Work Commission

<https://www.fwc.gov.au/awards-and-agreements/awards>

A three-month probationary period applies.

All WH&S conditions of the office environment (The Commons QV) inclusive of any Government requirements, apply to this position.