# **Business Case Template**



## Current overview of the health services organisation:

#### 1. Describe what is currently provided:

- Demographics
- Spiritual care model overview
- Identify facilities provided: e.g., sacred space or area for quiet reflection

#### 2. What does the research say about the importance of spiritual care?

- Spiritual care is integral to holistic, person-centred care
- It is an inclusive response, respecting patients' and clients' faiths, beliefs, philosophies, and values
- Patient Reported Outcome Measures (PROM) demonstrate the importance of spiritual care.

#### 3. Impact of emotional and spiritual needs on health outcomes:

Name relevant research which supports this proposition: see reference list

Describe spiritual care as a valued, evidence-based contribution to patient care that aligns with:

- National Safety and Quality Health Service (NSQHS) Standards (ACSQH 2017)
- Safer Care Victoria Partnering with Consumers Framework (SCV 2019) or equivalent state framework
- National Palliative Care Standards,
- Spiritual Health Association's Guidelines (SHA 2020) and Capability Framework (SHA 2020),
- Spiritual Care Australia's Standards (SCA 2014) and membership criteria.

#### 4. How does the business case compare with health services with a similar profile?

Use a table to show EFT's for spiritual care management and practitioners.

Include classification for each health employed position (and faith community funded positions)

#### 5. Proposed model and responsibilities

- What does the model look like? What will be the main focus of the position? Who will assist as part of the team? Incorporate these criteria in your description: inclusive, professional, responding to diversity of spiritual and philosophical beliefs. Credentialled visitors from external entities assist including from faith communities and secular representatives.
- How does it align with the health services' values and mission to provide person-centred care and its Strategic Plan for a quality health and wellness approach?

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#### 6. Demonstrate how the position will benefit the health service and its community

- Multidisciplinary approach meeting best-practice and standards
- Educating staff on the importance of spiritual care and supporting them in screening for spiritual care needs
- Effective referrals to spiritual care, assessment, and provision of spiritual care as an integral contribution to person-centred care using clear referral indicators
- Effective referral to other disciplines when beyond the scope of practice for spiritual care
- Improved relationship with community in responding to specific spiritual needs and a clear plan for ongoing support after discharge as appropriate.

#### 7. Risks if position not funded

Identified Risks	Risks Control
Lack of suitable applicants	PD meeting standards and scope of practice has been developed; advertisement via SHA, SCA and other spiritual care networks and mainstream channels; interview process includes resources and involvement from SHA (identify at what level)
Lack of engagement / misunderstanding of the role from existing staff (i.e., nursing, allied health, medical)	Support and announcement re role by Director of Allied Health/Executive sponsor; education of staff regarding the role of spiritual care; spiritual care is integrated in all systems, including in EMR (electronic medical record) and in multidisciplinary and Allied Health forums and committees as appropriate; organisational chart and professional accountability is clear; engagement in comprehensive patient care including prompts for referrals is effective.

#### 8. EFT Input Required

Identify minimum EFT input required to deliver an inclusive professional model of spiritual care.

#### 9. Costs

Provide estimate of budget for this position. Check awards and classifications in similar metropolitan or regional health services. Engage your Finance/HR section to ensure all on-costs are included.

#### 10. Funding and Budget implications

The provision of adequate and comprehensive person-centred care is an expectation of health services and patients. It assists in supporting the patient towards healing; it elicits their inner resources to attain wholeness. Aligns with quality, values, and mission.

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### References which may be of use:

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- Spiritual Health Association. (2020). Capability framework for spiritual care practitioners in health 2020. Melbourne: Spiritual Health Association.
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